



Welcome to Cardiac Solutions

Cardiac Solutions will continue to be the leader providing quality cardiac care, utilizing a personalized, team-oriented approach, and promoting wellness through education, innovation and technology.



Cardiac Solutions

A personalized, team-oriented approach promoting wellness through education, innovation and technology

Welcome to Cardiac Solutions. We are honored to be your Cardiology team. We are committed to providing you with the very best in cardiac care and are the leading provider of cardiovascular services for the entire western region of Maricopa County. Cardiac Solutions is a comprehensive team of Cardiologists, Interventional Cardiologists and Electrophysiologists covering all areas of the heart; from Arrhythmias, defects and blockages to implantation of devices.

Here at Cardiac Solutions you will receive personalized care that is team-oriented and includes communication extending to your Primary Care physician and other specialists involved in your care.

Cardiac Solutions promotes wellness through education and cutting edge technologies. We have a number of Clinical Programs that focus on management of chronic disease states and have been recognized for our excellent Heart Failure Program. All our programs are centered on the individual care of each patient and always includes the education of family members. We have a number of free educational classes that complement our clinics.

What can I expect during my physician visits?

☞ Team orientated approach

- Front office: Check you in for your appointment and ensure all your patient information is current and updated.
- Clinical Check-in: Medical Assistant will bring you back to start your appointment by updating your medications, allergies, obtaining you blood pressure and weight.
- Roomer: When an exam room is available, a Medical Assistant will escort you to the room to see the Physician.
- Mid-Levels: Some of our physicians work alongside Physician Assistant's and Nurse Practitioners to gather patient health information and collaborate regarding your treatment plan. You will always be seen by the physician also at each visit.
- Scribes: Your physician might use a medical scribe to document in your medical records while the physician focuses on developing your treatment plan.
- Physician: Your physician will review your medical records and will discuss with you a plan of care with you addressing your cardiac health.

☞ Items to bring to all visits

- Current insurance card
- Co-pays which are due at time of visit
- List of all medications you are taking including supplements

☞ After your visit you can expect

- You'll receive a survey asking you about your experience at our office. Please let us know how we can continue to provide you with exceptional care.
- We also have comment cards throughout the office if you'd like to give us feedback.
- You'll receive an appointment reminder call 2 days prior to your next scheduled visit.

Hospital Visits and Post Hospital Visits

- ☞ If you present to the hospital with any cardiac concerns, let the hospital team know that Cardiac Solutions is your Cardiac care provider.
- ☞ If hospitalized at facilities where we provide coverage - your care plan will be developed with the same cardiologist you see in the office whenever possible.
- ☞ You will be called by our office to schedule an appointment within 0-3 days after your release from the hospital to see your Cardiac Solutions provider to develop your transition plan.

Contacting Us

- ☞ 623-876-8816: Our staff is available by phone from 8am-4:30pm. We have an after-hours answering service that will dispatch our on-call physician for cardiac emergencies. Offices are open from Monday-Friday from 7am-5pm. We have 4 locations across the valley to serve you and your Cardiac Care needs. Please remember to direct your non-cardiac needs to your Primary Care Physician.
- ☞ Patient Portal: Register for the portal and you can contact us at anytime from anywhere by messaging us securely (see attached Patient Portal flyer). You can use the portal to:
 - Billing: Paying your statements online using bill-pay
 - Medical: Message our medical staff about refilling medications, concerns about symptoms you are having or anything you are needing clarification on from your physician. All messages will be replied to by the end of the business day. ****If you are having a medical emergency, DO NOT message us, please call 911.**
 - Scheduling: You can message our friendly scheduling staff if you are wanting to schedule, reschedule or cancel any appointments.

FREE Educational Classes

- ☞ Heart Failure
- ☞ Atrial Fibrillation
- ☞ Anticoagulation
- ☞ Healthy Lifestyle

Visit our Website: Large list of cardiac related topics you can read about as well as links to many more topics and educational videos to assist you with your Cardiac knowledge.

You can find us on Facebook: Like us on Facebook where the latest medical news and to find out when our physicians are presenting on topics in the community.

Thank you for choosing Cardiac Solutions to participate in your cardiac health!!

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13128 N. 94th Dr.
#100 • Peoria

Del Webb Medical
14420 W. Mecker Blvd.
#A-305 • Sun City West

Talavi Corporate Center
5651 Talavi Blvd
#160 • Glendale

Rancho Sante Fe Medical
13065 W. McDowell Rd.
#C-105 • Avondale

Phone: **623.876.8816**

Fax: **623.876.8835**

www.cardiacsolutions.net

Access your Patient Portal



Access your patient portal from anywhere you have internet access



Simple navigation 24/7



Request and access your medical records, including labs and office visit information



Ask medical questions through secure messaging



View your personal information to ensure accuracy



Send Rx refill requests



Send a secure message to schedule or reschedule an appointment



Pay your bills online using your secure access

You can have SECURE access to your Health Information

GET STARTED TODAY!

All we need is your email address